



CLAIMS

We're your proactive partner when workplace injuries occur.

Our Idaho-resident, in-house claims team coordinates care between injured workers, their supervisor, and medical professionals to help control claims costs. Injured workers receive consistent care and support with the goal of returning to work as soon as medically able.

➔ Partnerships That Matter

We partner with Optum and Paradigm to provide better access, treatment, and outcomes for injured workers.

- **Optum** offers pharmacy benefits with network contracted discounts for thousands of provider across Idaho and nationally.
- **Paradigm** For catastrophic injuries, Paradigm's nurse case management services coordinate care at centers of excellence across the United States.

➔ Payee Choice

Payee Choice is a quick and convenient way for injured workers to select how they receive their workers' compensation benefits. Options include:

- **Direct deposit**
- **U.S. Bank ReliaCard®**
- **Zelle®**
- **Paper Check**

➔ Proactive Claims Management

Coordinated care between injured workers, their supervisor, and medical professionals help control claims costs. Injured workers receive consistent care and support with the goal of returning to work as soon as medically able.

➔ Return to Work Programs

We work with medical providers, employers, and others to help identify opportunities for injured workers to return to light- or modified-duty jobs as soon as they're medically able. Helping injured workers return to work sooner lowers claims costs, acts as work-as-therapy to help keep workers healthier, and helps businesses remain productive.

➔ Idaho Local

Idaho is our home. Our SIF-employee Claims Examiners live and work in Idaho. They understand our state's unique landscape and are experts at coordinating care wherever an injured worker resides.



*To learn more about Claims at SIF,
contact your Claims Examiner.*

Reliable. Innovative. Relationship Driven.

