



CLAIMS

We're your proactive partner when workplace injuries occur.

Our Idaho-resident, in-house claims team coordinates care between injured workers, their supervisor, and medical professionals to help control claims costs. Injured workers receive consistent care and support with the goal of returning to work as soon as medically able.

➔ Partnerships That Matter

We partner with Optum and Paradigm to provide better access, treatment, and outcomes for injured workers.

- **Optum** offers pharmacy benefits with network contracted discounts for thousands of provider across Idaho and nationally.
- **Paradigm** For catastrophic injuries, Paradigm's nurse case management services coordinate care at centers of excellence across the United States.

➔ Payee Choice

Payee Choice is a quick and convenient way for injured workers to select how they receive their workers' compensation benefits. Options include:

- **Direct deposit**
- **U.S. Bank ReliaCard®**
- **Zelle®**
- **Paper Check**

➔ Proactive Claims Management

Coordinated care between injured workers, their supervisor, and medical professionals help control claims costs. Injured workers receive consistent care and support with the goal of returning to work as soon as medically able.

➔ Return to Work Programs

We work with medical providers, employers, and others to help identify opportunities for injured workers to return to light- or modified-duty jobs as soon as they're medically able. Helping injured workers return to work sooner lowers claims costs, acts as work-as-therapy to help keep workers healthier, and helps businesses remain productive.

➔ Idaho Local

Idaho is our home. Our SIF-employee Claims Examiners live and work in Idaho. They understand our state's unique landscape and are experts at coordinating care wherever an injured worker resides.



*To learn more about Claims at SIF,
contact your Claims Examiner.*

Reliable. Innovative. Relationship Driven.





SAFETY SERVICES

Local Experts, Tailored Solutions

Located throughout Idaho, our Safety Services Consultants bring specialized knowledge in most major Idaho industries. Providing onsite support to reduce injury frequency and severity, we customize our approach to help your team cultivate a safety-conscious mindset.

➔ Onsite and Virtual Safety Training

Our classes hone in on the unique parts of each business. We help managers, supervisors, and employees recognize problems and create safer workplace habits. Through hazard identification and control as well as accident investigation, our training helps provide a broader understanding of the role everyone plays to promote on-the-job safety and accountability.

➔ On-Demand Webinars

SIF Safety Service Consultants provide monthly webinars on a variety of trending topics. These webinars are available at any time.

➔ Onsite Assessments

Recognizing hazards before an accident occurs is vital. Our onsite assessments will identify and recommend safer approaches to physical hazards, at-risk behaviors, ergonomic issues, and other opportunities to improve safety and reduce accidents.

➔ Industry-Leading Resources

We bring resources tailored and presented in many languages and formats to help people learn safety - SIFSafe, online webinars, OSHA 10-hour trainings, and more.

➔ Safety Policy Creation

An effective safety policy sets the tone for an organization's commitment to safety. We partner with businesses to define, develop, and communicate a safety plan tailored to each workplace.

➔ Incident Analysis and Trend Reporting

With thorough claims and safety analysis, including the type, severity, and frequency of injuries, we help identify causal factors and mitigation techniques for each unique business.

➔ A Collaborative Approach

We bring together resources to build a path to success. Coordinating between safety, underwriting, business development, claims, the employer, and the insurance agent allows everyone to create a comprehensive plan and have a voice.



Contact your Safety Services Consultant to learn more about how we can help you reduce workplace accidents.

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